

**45** Ardmore Elementary School  
630-516-7370

**North Elementary School**  
630-516-7790

**Jackson Middle School**  
630-516-7600

**Jefferson Middle School**  
630-516-7800

**Schafer Elementary School**  
630-516-6500

**Stevenson Elementary School**  
630-516-7780

**Westmore Elementary School**  
630-516-7500

**York Center Elementary School**  
630-516-6540

**District 45 Central Office**  
630-516-7700

### **Board of Education**

The Board of Education holds public meetings at 6:30 p.m. generally on the first and third Mondays, except for July, August, November, December, January and February.

*If you have questions or for more information, please contact the Community Relations Office, 630-516-7895.*



### **Superintendent**

**Dr. Anthony Palmisano**

### **Assistant Superintendents**

**Mr. Christopher Collins**  
Curriculum & Instruction

**Ms. Patricia Volling**  
Finance

**Ms. Nancy Muñoz**  
Human Resources

**Mrs. Diana Brown**  
Student Services

### **Board of Education**

**Judy Degnan, President**  
**Diana Stout, Vice-President**  
**Carol Klamecki, Secretary**  
**Navreet Heneghan, Member**  
**Melissa Slinn, Member**  
**Kim Taglia, Member**  
**Tracy Vroman, Member**

For general inquiries about the School District 45 policies, visit the District web site at [d45.org](http://d45.org).



## A Guide for Parents/Guardians

# Resolving School Concerns



School District 45  
255 W. Vermont  
Villa Park, IL 60181

630 516-7700  
[d45.org](http://d45.org)

# How to Get Help with a Concern in School District 45

## The priority in District 45

is to provide each student with an outstanding education in a safe, nurturing environment every day of the school year. This is best accomplished when there is clear communication between the school community and the home.

During the school year, there may be times when a parent or guardian needs to contact a District staff member with a concern. The goal of this pamphlet is to outline a clear communication pathway for a parent or guardian to follow in order to receive help with his or her concern.

The starting point or first step on the District 45 communication pathway is to share the concern with a teacher. The teacher must respond to the parent or guardian within two school days of the initial contact. The chart to the right shares the exact progression of steps in the District's communication pathway that will lead to both the amicable and successful resolution of each concern.

